

2025 Fisher Return Materials Policy

Fisher Manufacturing recognizes there are certain circumstances which might require materials to be returned to us, at our sole discretion. We invite you to read the conditions explained in more detail below, in order to see the condition that might apply to your situation, while following the correct procedure.

If you are unsatisfied with the product that you have purchased from us, please contact one of our Fisher Manufacturing representatives. Our Returns Policy gives you ninety (90) days to return a product purchased with a valid purchase order.

To be eligible for a credit memo, all physical products must be packed in the original packaging. It is crucial to ensure that each item is returned in the same condition you received it. This means that new items should be returned unused, new and complete.

Terms and Conditions for return and refund:

1. Contact Fisher Manufacturing Company representative by phone or email or fax.
2. Dealer has ninety (90) days from date of purchase from manufacturer to return a product.

The following applies to return policy:

- Wrong part ordered or received
- Wrong quantity ordered or received
- Order was cancelled
- A duplicate order was shipped in error

The following information must be provided:

- Original purchase order number
- Part Number
- Quantity
- Reason for return

Return Authorization will be created if all of the below criteria are met to our satisfaction:

- Item/unit must be in new and unused condition
- Item/unit must be in their original packaging, with no missing parts
- RMA numbers must be displayed on the outside of the box
- To receive full credit, the product must be wrapped carefully to prevent damage during shipping.
- Customer is responsible for freight on return product
- The return shipping address is: Fisher Manufacturing, 1900 South O Street, Tulare, CA 93274.

Restocking Fee

There is a restocking fee of 20% on all return products that will apply. Restocking fee may be waived such as when the item is being returned due to a defect, missing a part, or if it was shipped in error.

Refunds (if applicable)

Once your return has been received and inspected, we will send you an email to notify you that it has been approved and a credit memo will be issued. If the return is refused, we will email you with an explanation.

In some cases only partial refunds are granted (if applicable):

- Products with obvious signs of usage,
- Any product that is not in its original condition, is damaged or missing parts for reasons that are not due to our error; and
- Any product returned more than 90 days after delivery.